Our key commitments for 2009-11	What are the key actions we will take to achieve these	Completion date	Cabinet lead	Strategic lead	Progress
2003-11	commitments?	uate			
	communents:				September
Implementation of the joint	Joint Commissioning Strategy	Dec-09	Older People &	Director of	Commissioning strategies for mental health, Older people, Dementia and
health and social care	0 01		Social Care Adults	Integrated	Intermediate care nearing completion, World Class Commissioning work is
commissioning plans to secure	Agree with providers how to re-	Mar-10		Commissioning	on track. This year strong emphasis on ensuring health and social care
modern, more effective	model services to promote				priorities are linked
	independence and				
health problems, learning	personalised care				
Ensure information, advice and	Ensure all promotional	Jun-09	Older People &	Director of	Contract extended to cover period up to April 1st 2010, tendering exercise
advocacy is available to all	materials are available in easy-		Social Care Adults	Integrated	for service from April 1st is underway.
	read formats			Commissioning	
	Extend advocacy services to	Sep-09			
	all users and carers				
Ensure self-directed care and	Raise awareness of the self-	Apr-09	Older People &	Director of	Event held in May in Hereford City centre, Outcomes yet to be analysed.
personalised services are	directed care option and		Social Care Adults	Integrated	
offered to the majority of	sustain support	From April		Commissioning	Description of Description
service users	Establish programme board for the "Putting People First"	2009			Programme Manager appointed and Board established.
		2009			
	programme Implement the seven stream of	Continuing to			All workstreams have begun.
	the "Putting People First"	2011			All workstreams have begun.
	programme	2011			
Increase range and availability	Re-commission support	Jun-09	Older People &	Director of	Completed.
of support to carers	services for carers	<b>5  5 </b>	Social Care Adults	Integrated	o simple desired
or support to sure.s	Extend individual budgets to	Mar-10		Commissioning	
	carers				
All services enable people to	To ensure appropriate training	Apr-09	Older People &	Director of	Review completed in April, new training programme to be launched on
be treated with dignity and	is delivered to all social care	,	Social Care Adults	Integrated	November.
respect	and health staff and is included			Commissioning	
	within safeguarding training				
	Ensure minimum standards in	Apr-09			Providers have been contacted outlining the minimum standards to be
	relation to dignity and respect				expected.
	included within contracts -				
	Covered within QAF				
	standards, with plans to				
	include within future				
Internate health and as 222	contracting arrangements	0 00	Olden Deemle 0	Discrete set	Transition beautiff and be follows the state of the control of the
Integrate health and social	Roll-out integrated health and social care model to all	Sep-09	Older People &	Director of	Transition board will now be taking this work forward.
care across front-line services	localities		Social Care Adults	Integrated Commissioning	
/ Extend integration of health	iocaiities			Commissioning	

Our key commitments for 2009-11	What are the key actions we will take to achieve these	Completion date	Cabinet lead	Strategic lead	Progress
	commitments?				
					September
and social care across front-	Roll-out of integrated	Apr-09			Work on track – work begun in April and is moving forward.
line services	intermediate care service				
Develop and implement Older People's Strategy	Consultation document issued	Aug-09	Older People & Social Care Adults	Integrated Commissioning	Previous strategy has been updated and delivery on track. Development of new strategy has been delayed to ensure it has clear synergy with the work of the Health and Well-being partnership. Strategy is still on target to be approved by Feb-2010.
	Strategy approved	Feb-10			