

Our key commitments for 2009-11	What are the key actions we will take to achieve these commitments?	Completion date	Cabinet lead	Strategic lead	Progress
September					
Implementation of the joint health and social care commissioning plans to secure modern, more effective services for people with mental health problems, learning	Joint Commissioning Strategy	Dec-09	Older People & Social Care Adults	Director of Integrated Commissioning	Commissioning strategies for mental health, Older people, Dementia and Intermediate care nearing completion, World Class Commissioning work is on track. This year strong emphasis on ensuring health and social care priorities are linked
	Agree with providers how to re-model services to promote independence and personalised care	Mar-10			
Ensure information, advice and advocacy is available to all	Ensure all promotional materials are available in easy-read formats	Jun-09	Older People & Social Care Adults	Director of Integrated Commissioning	Contract extended to cover period up to April 1st 2010, tendering exercise for service from April 1st is underway.
	Extend advocacy services to all users and carers	Sep-09			
Ensure self-directed care and personalised services are offered to the majority of service users	Raise awareness of the self-directed care option and sustain support	Apr-09	Older People & Social Care Adults	Director of Integrated Commissioning	Event held in May in Hereford City centre, Outcomes yet to be analysed. Programme Manager appointed and Board established. All workstreams have begun.
	Establish programme board for the "Putting People First" programme	From April 2009			
	Implement the seven stream of the "Putting People First" programme	Continuing to 2011			
Increase range and availability of support to carers	Re-commission support services for carers	Jun-09	Older People & Social Care Adults	Director of Integrated Commissioning	Completed.
	Extend individual budgets to carers	Mar-10			
All services enable people to be treated with dignity and respect	To ensure appropriate training is delivered to all social care and health staff and is included within safeguarding training	Apr-09	Older People & Social Care Adults	Director of Integrated Commissioning	Review completed in April, new training programme to be launched on November. Providers have been contacted outlining the minimum standards to be expected.
	Ensure minimum standards in relation to dignity and respect included within contracts - Covered within QAF standards, with plans to include within future contracting arrangements	Apr-09			
Integrate health and social care across front-line services / Extend integration of health	Roll-out integrated health and social care model to all localities	Sep-09	Older People & Social Care Adults	Director of Integrated Commissioning	Transition board will now be taking this work forward.

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and social care across front-line services	Roll-out of integrated intermediate care service	Apr-09			<p style="text-align: center;">September</p> Work on track – work begun in April and is moving forward.
Develop and implement Older People's Strategy	Consultation document issued	Aug-09	Older People & Social Care Adults	Director of Integrated Commissioning	Previous strategy has been updated and delivery on track. Development of new strategy has been delayed to ensure it has clear synergy with the work of the Health and Well-being partnership. Strategy is still on target to be approved by Feb-2010.
	Strategy approved	Feb-10			